Evolution of CIOs and Tech Revolution at Law Firms: Thomson Reuters interviews Subroto Panda

News & Updates • March 31, 2022

Anand and Anand has stayed ahead of recent disruptions with its ever-evolving technological capabilities, clearly reflecting the role of CIO in law firms in navigating change in the 21st century. Recognising how critical this role has become in a post-COVID world, Thomson Reuters Asian Legal Business spoke to Subroto Panda, Chief Information Officer of Anand and Anand, along with other industry counterparts, on how technology leadership is reshaping modern law firms.

Here are some excerpts:

ALB: Can you tell me about your role and what that covers?

DR. SUBROTO PANDA, chief information officer, Anand and Anand: My role is unique and highly valuable, one that is evolving and yet never losing sight of core goals. As both the chief technology officer (CTO) and the Chief Information Officer (CIO), I balance duties on different ends of the spectrum. A CTO for instance typically looks inward and aims to improve processes within the firm. A CIO, on the other hand, looks outward, and uses technology to improve customer-facing actions. As a CIO, I deconstruct business processes and adopt the best practices in the world for optimum output. Necessarily, this involves use of different and often cutting-edge technologies. Thus, my role has evolved from that of an administrator to a trusted advisor to my firm, especially its senior management.

ALB: How important is the CTO/CIO role to your firm and its overall growth strategy?

DR. PANDA: When it comes to the overall growth strategy, a CIO must create a digital ecosystem for an organisation and individuals transacting across a distributed, constantly evolving, adaptive, open, social, technical system with collaboration, transparency, scalability and sustainability.

A law firm's life and breath are always its clients. The information lawyers possess about their clients, is often the very secret behind their clients' success, commercially and otherwise. As a CTO and CIO, I help the firm keep clients' data extremely secure and protected in today's day and age of scams and

cyber-attacks.

Digital transformation is one of the driving forces behind long-term growth and success in the modern business world given the fact that technology helps expedite numerous processes, automate various operations, and manage remote workers with ease.

Most importantly, our growth strategy is backed up by relevant and verifiable data assisted by analytics.

With so much information flowing with regards to law firms, we efficiently combine big data analytics with artificial intelligence in order to collect and collate vast amounts of data without wasting time or money to ensure great insights and modern analytics for business growth.

Read the complete interview here: https://www.legalbusinessonline.com/features/unsung-heroes

RELATED INDUSTRIES

CONTRACTUAL AND COMMERCIAL IP

RELATED PRACTICES

COPYRIGHT
PATENTS
TRADEMARK